

2021-22 OPERATIONAL PLAN SUMMARY

Our 2021-22 Operational Plan is embedded within the 2017-22 Delivery Program. It sets out the activities, works program and budget for the period from 1 July 2021 to 30 June 2022. It is made up of our 7 Outcomes, our 5-year activities and our 2021-22 actions, along with the schedules at the back of the document. Over the next 12 months we will be delivering on adopted plans, strategies and Councillor priorities.

Our Councillors have set priority areas covering infrastructure planning and delivery, footpaths, City Park, Regatta Park, carparking in our City centre and communication with our community.

We will continue to deliver actions to support our Disability Inclusion Action Plan (DIAP) and Cooling the City Strategy. These strategies address key issues concerning the community: disability inclusion, urban heat and long-term city development. To ensure our goals are met and that we are operating efficiently and effectively, Council has 17 indicators. They cover finance, management and customer experience; as well as more specific indicators focussing directly on the projects and services Council provides.

DELIVERY PROGRAM

Through engagement with the community, council has developed 7 Outcomes which will be delivered through strategies, activities and actions. Our Operational Plan outlines the specific actions Council will deliver during this financial year (2021-22).

OUTCOME 1: WE CAN WORK CLOSE TO HOME

Council actively supports a strong, growing economy providing employment for our residents now and in the future. The focus for 2021-22 is:

- Undertake projects to help encourage people to invest in our City
- Continue working to deliver the City Park
- Continue to deliver high quality children's services
- Utilise our libraries, work experience and traineeship programs to help people gain job-ready skills

OUTCOME 2: WE PLAN FOR OUR FUTURE GROWTH

Effective management of our growth has consistently been identified as the biggest issue of concern to our community. Council recognises the importance of protecting the character of the city while providing the necessary investment is made in infrastructure and services to meet our growing community. In 2021-22 Council will:

- Review and update our planning instruments to ensure they're contemporary and reflect the direction set by the Local Strategic Planning Statement
- Continue to plan for key corridors and sites including the north south rail corridor, east west economic corridor, South Creek and our centres
- Implement the actions in the Local Strategic Planning Statement

OUTCOME 3: WE CAN GET AROUND OUR CITY

Our community has told us they want a strong focus on improving roads, public transport, parking and pathways to reduce traffic congestion, enhance liveability and provide safe and efficient access to all areas of our City. In 2021-22, Council will:

- Work with transport providers to meet the needs of the community
- Ensure Council travel infrastructure meets the needs of those who use it, including safe roads, footpaths and parking
- Lobby State and Federal Government for delivery of key infrastructure

OUTCOME 4: WE HAVE SAFE, VIBRANT PLACES

Council is working to create safe, vibrant public places to enhance the great, community-oriented lifestyle that has characterised our City. To develop our public spaces in 2021-22 Council will:

- Undertake targeted actions in Penrith, St Marys and Kingswood to help build community connections and resilience and work closely with the residents of Cranebrook to improve infrastructure and services in their community.
- Investigate how to increase resilience in our vulnerable communities

OUTCOME 5: WE CARE FOR OUR ENVIRONMENT

Council is committed to protecting our river, creeks, waterways and bushland areas through planning, regulation and education for present and future generations. In 2021-22 Council will:

- Continue our operations and infrastructure maintenance activities that protect our environment and our regular activities to minimise threats to our environment from illegal dumping and other unauthorised activities
- Finalise the Resilience Action Plan and integrate it into Council's strategic planning

OUTCOME 6: WE ARE HEALTHY AND SHARE STRONG COMMUNITY SPIRIT

Encouraging health and wellbeing, as well as community pride and a sense of belonging is a core goal for Council. In 2021-22, Council will:

- Review the Disability Inclusion Action Plan to deliver contemporary support for people living with a disability and their carers
- Investigate how we can better support community organisations and service providers
- Investigate how international partnerships can bring more benefit to our community

OUTCOME 7: WE HAVE CONFIDENCE IN OUR COUNCIL

Council is focussing on being a leader in the region, and the way we operate as an organisation and interact with our community and other stakeholders. Council will focus on the following to ensure transparency, efficiency and effective operation:

- Improve our website to give our community more choices in how they get information and interact with our services

- Develop Council's strategic plan for 2022-25
- Talk to our community about their expectations of us, now and in the future

SCHEDULES

The locations of road and footpath maintenance, parks asset renewal and building asset renewal can be found in the schedules, along with the budget review and financial summary.